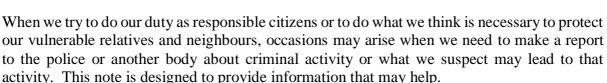# *The Oasis Centre - Cornwall*

Registered Charity Number 1139355, founded to serve the communities in the parishes of St Columb Major, St Mawgan-in-Pydar, St Eval and St Ervan

Looking Out for ……… Crime Reports

Number 27 in a series of notes on important issues.

When we try to do our duty as responsible citizens or to do what we think is necessary to protect our vulnerable relatives and neighbours, occasions may arise when we need to make a report to the police or another body about criminal activity or what we suspect may lead to that activity. This note is designed to provide information that may help.

Emergency, Crime in Progress

If there are indications that there is a crime in progress, particularly if there is a threat to the life of or of physical harm to someone, or for that matter if someone is otherwise at risk to life or limb, the number to dial is always **999**. We should all know that.

The text phone number **1 8000** enables people who are deaf, hard-of-hearing or speech-impaired to contact the emergency services using a text phone. It is necessary to register a mobile phone if it is to be used for emergency SMS messages. For more information go to http://www.emergencysms.org.uk/. There is also a text to voice relay service. More details can be found on line – http://ngts.org.uk/textrelay_index.php.

Non-Emergency Reports

We should also know that dialling **101** enables us to make the less time-critical crime reports. Those wo are deaf, hard-of-hearing or speech-impaired and want to call 101 can use text phone **1 8001 101**. If we want to report a fraud, it is possible to do this by making a report online to Action Fraud –http://www.actionfraud.police.uk/report_fraud. This is as section of the City of London Police and their telephone number is **0300 123 2040**.

Scam E-mails

Copy them to Action Fraud - nfibphishing@city-of-london.pnn.police.uk
Other organisations also want to know if they are being impersonated for fraudulent purposes and copy e-mails can be sent to them. Here is a selection of useful addresses –

Amazon	stop-spoofing@amazon.com
	reports@amazon.co.uk
Apple	spoof@apple.com or spoof@icloud.com
BT	abuse@bt.com
HMRC	phishing@hmrc.gsi.gov.uk
HSBC	phishing@hsbc.com
TSB	emailscams@tsb.co.uk
Barclays	internetsecurity@barclays.co.uk
NatWest	phishing@natwest.com

Jeremy Simmonds, Chair, The Oasis Centre - Cornwall